

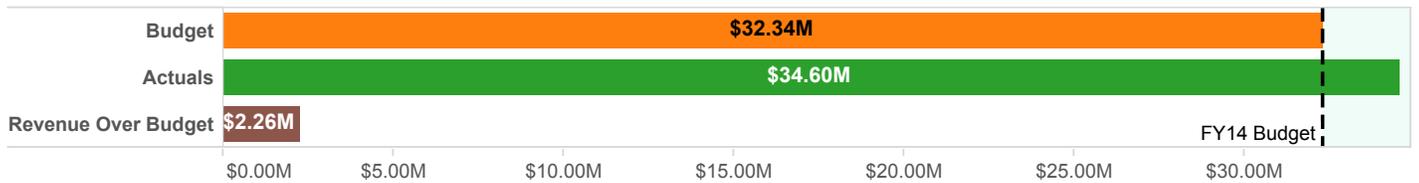
## Revisiting Q3 Performance Insight's Quarterly Highlight: EMS Collections

In the [2014-Q3 Performance Insight Report](#), EMS Collections were highlighted. With the close of the 3rd quarter, Performance Insight reported that EMS collections were on track to meet or exceed budget. With the close of the 4th quarter, the Finance Department is pleased to provide unaudited numbers that show EMS Collections exceeded budgeted estimated by 7%, resulting in an additional \$2.26 million in EMS Collections revenues.

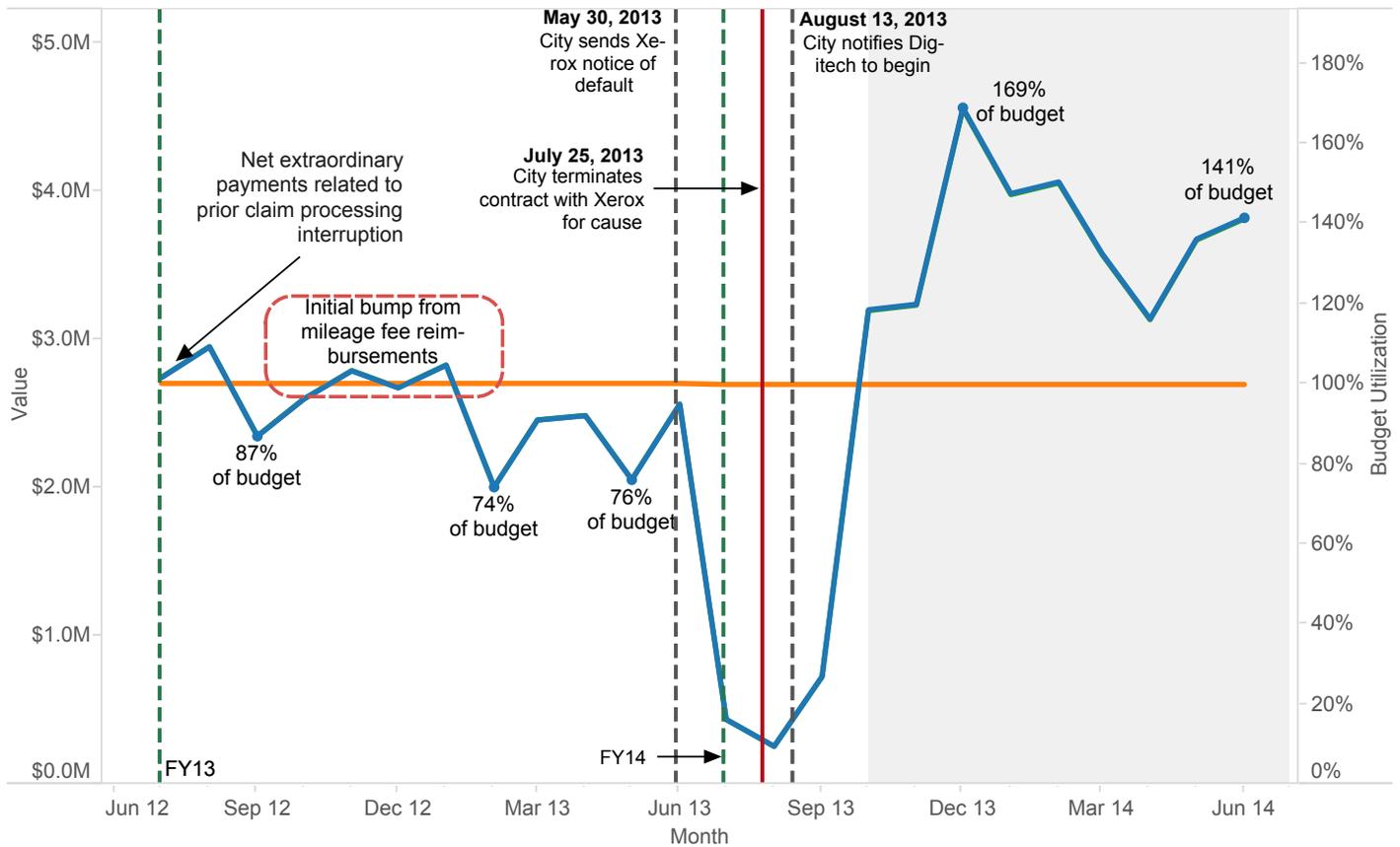
### FY14 Budget Utilization for EMS Collections (\$ Thousands)

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
<b>Budget</b>	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695	\$2,695
<b>Actuals</b>	\$435	\$254	\$724	\$3,193	\$3,230	\$4,553	\$3,975	\$4,053	\$3,571	\$3,131	\$3,669	\$3,812
<b>Monthly Budget Utilization</b>	16.1%	9.4%	26.9%	118.5%	119.9%	169.0%	147.5%	150.4%	132.5%	116.2%	136.2%	141.5%
<b>Budget Utilization YTD</b>	16.1%	12.8%	17.5%	42.7%	58.2%	76.6%	86.8%	94.7%	98.9%	100.6%	103.9%	107.0%

### FY14 Revenue Performance



### FY13-14 Budget vs. Actuals for EMS Collections



**Legend**    ■ Budget    ■ Monthly Budget Utilization    ■ Actuals

**Notes:**

- In July 2012, the City received two unusually large lump-sum payments associated with FY12 Medicaid claims. These extraordinary payments resulted from the processing of a large number of claims after a break in claim processing activities. Collections during July and early August 2012 were higher than and not representative of Xerox's usual and overall performance and collection history.
- Lower collections due to offsets, repayments, and recoupments related to Xerox's claims processing continue to occur. Since transitioning to Digitech, insurers - including Medicare and Medicaid - have withheld approximately \$484,000 in payments due to errors associated with Xerox's claims handling. Digitech's collection figures are understated by this amount.
- Digittech's average collections of \$3.86 million per month during January-March 2014 far surpasses Xerox's average of \$2.42 million per month during January-March 2013.